

Foster Care Association of Victoria Inc.

**DONATION RECEIPTING POLICY
2016**



FCAV Donation Delivery Policy adopted by the FCAV Board of Directors in March 2016.

FOSTER CARE ASSOCIATION OF VICTORIA INC. DONATIONS DELIVERY POLICY

Policy Statement:

After donating to the Foster Care Association of Victoria (FCAV), the following will occur:

Online donation

- If you donate online at our website, you will receive an acknowledgement of your donation from [eWay](#), the secure financial gateway we use to protect your information, within 24 hours.
- If you donate online through one of our fundraising partners (e.g. [GoFundraise](#), [My Cause](#), or [everydayhero](#)), a receipt will be generated according to their terms and conditions.

Non-online donations

If you donate by any other method (e.g. direct debit, cheque), the following will occur:

- For single donations, a tax receipt will be sent to you within 5 business days of receipt of the donation.
- For ongoing, regular donations, a tax receipt will be sent to you annually, at the end of the financial year that the donations were received.

If you do not receive a tax receipt as outlined above, please contact us by email at admin@fcav.org.au or by [phone](#).